

Welcome to
Ortygia

HOUSE MANUAL

TWO ROOMS



SERVICES

APARTMENT CLEANING

We offer a complimentary cleaning of bedroom and bathroom.

Our maid, named Giusy will knock on the door and enter in the apartment for a quick cleaning of bedroom and bathroom. If you are not at home, she has the keys.

Cleaning is made every day between 11.00am and 1.00pm, except Sundays and festivities.

If you prefer not to enjoy this free service, please tell it to the maid. She will have to come at least once every two days to collect the rubbish as this is something you cannot throw yourself anywhere.

Please note that the cleaning of kitchen and dish washing is not included in this complimentary service.

You will find products and tools for cleaning in the apartment.

TOWELS & BED LINEN

Bathroom towels and bed linen are changed once a week.

If you wish an extra change of bathroom towels or bed linen the cost is €10. Please ask to the cleaning lady or to on-site assistant.

It is forbidden to use room towels outside the apartment!

If you want, you can rent beach towels for €5 each for your entire stay - just ask to the maid when she is there in the morning!

LAUNDRY

There is no washing machine in the apartment (except for Casa Fortuna)

In case you want to ask our maid to wash your clothes, she will bring a basket where you can put dirty clothes. We shall wash your load alone in our washing machine and tumble drier. Everything will be washed at 30° in order to avoid problems with colours. We are not responsible for any colour loss or damage to your clothes during washing/drying. This service takes 24-48 hours and it costs **€15 per load**. You will pay the maid directly in cash.

Self Service Laundry Shops are located in:

- Lavanderia - Via Dei Mille 25/27 (near the temple of Apollo in Ortigia)
- Leone – Via Venti Settembre 8 (near the marina)
- Wash and Dry – Corso Umberto 13 (50 meters outside Ortigia)

WI-FI

Network:tworooms
Password:6868686868

Important note:

In case of internet failure, please contact the on-site assistant who will intervene as soon as possible to check the situation.





For any reason do not touch the modem located in your apartment, do not try to restart it or disconnect the cables.

After a storm it may happen the internet service is momentarily suspended by the service provider – this does not depend on us and we can only wait for the line to get back.

AIR CONDITIONING - HEATING

Every room has its own independent temperature device you control with remote.

Please pay attention to the **MODE** of remote control as each device works as air conditioner or air heating. By pressing the “mode” button you should select the right icon:

-  Snowflake = cool air – air conditioning
-  Sun = heating
-  Drop = de-humidifier only
-  Fan = air circulation only

You will then simply have to set the temperature you desire.

- ✓ 20 Celsius = 68 Fahrenheit (recommended in cool air mode)
- ✓ 25 Celsius = 77 Fahrenheit (recommended in heating mode)

Please switch off air conditioning every time you leave the apartment.

SOMETHING YOU HAVE TO READ...

GENERAL RULES

- ✓ **no smoking** in the apartment, this includes vaping. In case we need to have the apartment sanitized for smoke odour the cost will be charged to the guest
- ✓ keep all doors and windows closed when you go out. This is to avoid thieves or cats entering in the apartment
- ✓ **do not** leave air conditioning on when you are not in the apartment

RUBBISH / RECYCLING

Syracuse introduced the recycling of rubbish with daily collect door to door at 8:00am. We do not want you to wake up early in the morning, so we simply ask you to divide your rubbish in the 5 boxes you find in the kitchen, and our maid will collect your rubbish and deliver it to the recycling centre.

The 5 boxes are:

- ✓ Clean Paper
- ✓ Clean Plastic (for example empty and pressed bottle of water, rinsed yogurt cups, rinsed Coca Cola bottles)
- ✓ Clean Glass (please rinse the glass bottles before putting in the box)
- ✓ Food leftovers in the little brown box (only food or greens, or paper napkins)
- ✓ Anything else in the other white bin (dirty paper, diapers, condoms, receipts, etc.)

We are confident you will pay great attention when separating your rubbish. For those who do not separate rubbish we will apply a €50 charge.

SAFETY

Inside the house

Street door and flat door must always remain closed. Please remember to close all windows when you are not at home. Apartments with terrace must keep the terrace door closed at night in order to avoid animals to enter in the apartment.

Please locate the fire extinguisher in your apartment; we hope you won't ever have to use it, but it is safe to know where it is!

The apartment is equipped with smoke and CO detector and alarm.

Outside the house

Ortygia is a safe island and you can walk everywhere at any time. However, beware of pickpockets when in crowded places.

ELECTRICITY

The electricity panel is located by the door. All switchers must be in the up position. Please check this first in case of energy blackout.

If these are all in the up position, you may check the main electricity panel which is located at ground floor, but the entrance door.

WATER

The apartment has an electric boiler to provide hot water.

The switcher on the wall must be in the position "I" (on). If it is "O" it's off.

CHECK OUT

Check-out time is 11:00am on departure day.

You can leave the keys to Giusy, the maid, when she arrives at 11:00 to check the apartment.

In case you need to leave earlier in the morning, please leave the keys on the table in the apartment (not inside the door!) and pull the doors behind you, including the street door downstairs.

Before you leave please check the following

- The apartment is clean and there are no dirty dishes in the kitchen
- All air conditioners or heating fans are off
- Windows are well closed
- You can leave the rubbish in the kitchen, as the maid will take care of it.

If something breaks, no matter if it is / is not your fault, please inform us!

We can then fix it or replace for you or for the guests to come.

GROCERIES

Daily Street Market

Just 200 meters from your apartment, passing in front of the Old Jail, you will find the daily market, open Monday to Saturday from 8.00am to 1.00pm. The perfect place to buy fruit and vegetables, fresh fish and spices.

Do not miss the first two shops you meet on your right side:

- o “Fratelli Burgio” – Sicilian delicatessen. You can also eat there at lunchtime. In the summer aperitif with jazz music on Friday
- o “Casificio Bordieri” – a sandwich and cheese shop, owned by the legendary man named Andrea you will find outside doing show-cooking.

Minimarkets

Almost everything you need can be purchased in these two small supermarkets in Ortygia located in:

- Via Maestranze 80, in front of the church – named Gusto. They have a delicatessen corner where you can buy your food if you want to eat at home and do not want to cook yourself. Open every day, also on Sundays and till late (closure time is around 9:00pm)
- Via Cavour (behind bar Viola)

Large Supermarket

If you want to take your car for a big shopping, we suggest to go outside Ortygia in a supermarket named “Famila”. This is located in Via Elorina.

Flea Market

In Syracuse - it happens every Sunday morning in Piazza Santa Lucia, from 8:00am to 1:00pm. It is a poor flea market where you can find antiques for very small price. In Modica (50 min driving) – it happens the last Sunday of each month from 8:00am to 3:00pm. This is our favourite market!

PAMPER YOURSELF!

MASSAGES

You can enjoy a wonderful massage directly at your place. The professional masseur we use always receives great reviews for his ability to do different types of massages. The cost is €40 per massage (60 minutes), you shall pay directly to him in cash at the end of massage. Please contact us to organize it, at least one day before.

YOGA AND PILATES

Should you wish to have a private Yoga or Pilates lesson at home please ask Andrea. The cost is €40 per one-hour lesson.

BOATS AND SAILING

We can organize a full / half day cruising with our beautifully restored wood fisherman boat (12 meters long). Full day cruising includes lunch and drinks on board. From 2 up to 8 persons. Price is around €100 per person. Check availability with Andrea +39 3356075293 (English) or Ivo +39 3393981731 (Italian).

We also organize a wonderful aperitif at sunset or private dinner on the boat in the harbour, under the walls of Castello Maniace.

MOVING AROUND...

CAR or TAXI TRANSFER

We can book car/taxi transfer for you

- ✓ to/from Catania Airport – it takes 50 minutes - € 60
- ✓ to/from Catania town – it takes 60 minutes - €80
- ✓ to/from Noto – it takes 30 minutes - € 50

TAXI

Taxis are located near the Temple of Apollo. Just take via Resalibera to the end; it is a 5 minutes' walk.

PARKING

You can park your car

- at Talete Parking (payment parking - €1 per hour or €10 per day)
- Along the sea on the white lines (free parking)

You cannot park your car in Via Vittorio Veneto, or everywhere else on the yellow lines, as these spaces are for residents only.

CAR and MOTO RENTALS

AVIS / BUDGET – Via dei Mille 9 - +39 093122420

Sicily by Car – Corso Umberto I 90 - +39 0931483044

Gold Rent – Via Giuseppe Mazzini 2 - +39 366 4156000

BIKE RENTALS

Atala Shop – Corso Umberto I 28 - +39 093168182

FOOD

RESTAURANTS

Regina Lucia	<i>Piazza Duomo</i> Very nice restaurant built in the '700 Borgia del Casale Palace located in Piazza Duomo nearby the church of Santa Lucia. Average price €50	<i>tel +39 0931 22509</i>
La Lisca	<i>Via E. De Benedictis 25</i> Nice, simple and modern fish restaurant located in fish market street. Open in the evening only it does not serve meat. Average price €30	<i>tel +39 0931 1623944</i>
La Vineria Café	<i>Via Cavour</i> Bruna is the chef and she is originally from the north of Italy. You will enjoy great food and original dishes. Average price €50	<i>tel +39 0931 1856049</i>
Le Vin de l'Assassin	<i>Via Roma 115</i> French Bistrot, with good atmosphere. Perfect to try something different. Salvo is a Sicilian chef who lived in France for a long time. Average price €40	<i>tel +39 0931 66159</i>
Sicilia in Tavola	<i>Via Cavour 28</i> It is quite a small restaurant and it is difficult to find a seat without booking. They are specialized in pasta dishes. Average price €30	<i>tel +39 3924610889</i>
Retrosцена	<i>Via Maestranze 108</i> Nicely decorated small restaurant with a little patio inside. Good food with a touch of Greek cuisine, as the wife of the chef is Greek. Average price €30.	<i>tel +39 0931 1854278</i>
Area M	<i>Riva Nazario Sauro 6</i> Nice restaurant on the sea. Just few minutes from home, with a very nice view and good food. Average price €35	<i>tel +39 0931 21367</i>
Antica Locanda	<i>Via Vittorio Veneto 189</i> A very informal Trattoria where you can enjoy good and simple Sicilian cuisine. It is only 50 meters away from your apartment, just in front of the Police station. Average price €25	<i>tel +39 0931 66343</i>

VEGAN-VEGETARIAN RESTAURANTS

- Moon** *Via Roma* *tel +39 0931 1815619*
Moon stands for "Move Ortygia Out of Normality". It is a vegan restaurant with a beautiful atmosphere in a nicely decorated space. They often perform live music. Average price €30
- Le Comari Inn** *Piazza San Giuseppe 8* *tel +39 0931 24833*
The first vegetarian restaurant in Ortygia with a nice and cosy atmosphere. Average price €25

SICILIAN SPECIALTIES

- Cannoli del Re** *Via Picherali off Duomo Square*
Sicilian cannoli made in front of you and filled with ricotta or other delicious creams. Really fresh!

TOURIST TRAPS

Restaurants by the sea nearby Fonte Aretusa / Castello Maniace. The view is great, but the food is poor quality and made for tourists.

BARS AND CLUBS

BREAKFAST

Irma la Dolce

Via dei Mergulensi 39

In a quite square three minutes walking from your apartment in the direction of Duomo square, this bar is good for a morning breakfast with home-made cakes. Paola is the tattooed nice lady doing her best to speak English.

Jolanda

Via Vittorio Veneto 78

The perfect bar for your morning breakfast, only few steps from your apartment going south.

APERITIF

Cortile Verga

Via Maestranze 33

Very nice and stylish bar in a typical courtyard of Ortygia. Great assortment of spirits and raw food. Massimiliano is the name of the guy owning this place. Try their cocktails for pre or after dinner.

Sunset

Lungomare Alfeo

The name of this bar speaks by itself. Good drinks and finger food. There are few tables outside. It is not possible to make reservation.

AFTER DINNER

Barcollo

Via Picherali off Piazza Duomo

Nice bar inside the courtyard of Palazzo Borgia. Cocktails and music. Dance after dinner.

Punto G

Via Landolina 1 off Piazza Duomo

A nice place to spend the night. Live shows and live music.

BEACHES

There are different beaches you can choose from. First of all you have to decide if you want to take the car or just walk.

Walking distance:

- “Scoglio” (The Rock) in Ortygia which is located on Lungomare di Levante. It is usually crowded and quite uncomfortable to lay down, but it is the easiest spot for a nice swim in the sea. In the summertime there is an additional wood platform to accommodate more people and facilitate the access to the sea.
- “Solarium Ortigia Nettuno” on Lungomare di Levante. Only during summer time. With bar and self-service restaurant. Price for two sunbeds and one umbrella around €30.
- “Area M” has a modern stylish wood deck with sunbeds. With bar and restaurant It is located in Riva Nazario Sauro 6, right after Talete Parking
- “Musciara”, is an hotel right outside Ortygia located in Riviera Dionisio il Grande 42. There is a sandy beach with sunbeds, umbrella and beach service. Quite expensive, especially for food & drinks.

With the car:

WILD BEACHES

- Rocks – go to Plemmirio natural reserve, which is south of Syracuse, opposite Ortygia 15 minutes driving. Follow “Arenella” and then the “Plemmirio” and “Guardia di Finanza” signs. Discover the many beautiful spots. No bars or services there; bring your own food.
- Sand – go to “Riserva Naturale di Vendicari” – by far the best beach of whole oriental Sicily. 30 minutes driving. Take the highway southbound (direction Gela) and exit at “Noto”. Follow indication in direction of Portopalo and you will find access to five different beaches. In order, going south
 - Eloro I – easy to access
 - Eloro II – families and kids
 - Marianelli – naturist beach – beautiful restaurant at the parking
 - Calamosche - once voted the most beautiful beach of Italy
 - Vendicari – visit the abandoned tuna factory

BEACHES WITH SERVICE, BAR AND CHAIRS

- Plemmirio Peninsula – 15 minutes driving
 - “Lido Cala Zafiro”– *Via degli Zaffiri*. Wood patios on the rocks. With bar and restaurant
 - “Lido Varco Venti3” – *Via degli Zaffiri*. With beach volley, bar and restaurant
- Arenella – 20 minutes driving in direction of Cassibile
 - Arenella beach, sandy beach with umbrella and chairs. For children.
 - Le Nereidi, wood platform with bar. Usually no children.
- Fontane Bianche - 20 minutes driving in direction of Cassibile
 - “Sayonara” beach. Crowded and young atmosphere, with loud music.
- San Lorenzo - 45 minutes driving – exit “Noto” and follow Portopalo
 - Agua Beach – booking +39 0931 841684
 - Lido San Lorenzo Plus – booking +39 0931 841799
- Marzamemi – 45 minutes driving – exit “Noto” and follow Portopalo
 - Lido Baiamuri – very elegant, great service and restaurant. High price level – booking +39 339 1668306
- Portopalo – 60 minutes driving
 - Le Dune – located near Carratois beach closed to Isola delle Correnti - booking +39 333 8270085

VISITING AROUND... WHAT YOU CANNOT MISS!

Going North

CATANIA

The centre of Town with its Duomo, Via dei Crociferi, Via Etnea

ETNA VULCAN

Organize a tour on the Etna Vulcan, taking the cable car from Rifugio Sapienza
www.funiviaetna.com

TAORMINA

The famous promenade and the Ancient Theatre

Going West

PALAZZOLO ACREIDE

PANTALICA NATURAL RESERVE

A walk in the nature where you can see the rest of prehistoric caves. You can enter the reserve either from Ferla or Sortino towns.

CALTAGIRONE AND PIAZZA ARMERINA

Villa Romana del Casale – a wonderful well preserved Roman villa discovered in 1950 with great floor mosaics

Going South

CAVAGRANDE LAGHETTI DI AVOLA

An amazing canyon with a river creating beautiful natural pools you can swim and dive in. A must see. You need to wear gym shoes to access the site. It takes 45 minutes walking to descend and return back to car park. You must be in good health condition.

NOTO

Named the “Garden of Stone”, it is a masterpiece of Barocco Art

RAGUSA IBLA / MODICA / SCICLI

CONTACTS

DURING YOUR STAY

Andrea (owner)	+39 3356075293
Alice (on-site assistant)	+39 3391375790
Marika (on-site assistant)	+39 3470573151

Address: Via Vittorio Veneto 130 / 167 – 96100 Siracusa (SR)

Website: www.tworooms.it
Email: info@tworooms.it

LOCAL EMERGENCY NUMBERS

Police +39 112

Firemen +39 112

Ambulance / Doctor	+39 118 +39 0931 796811	Piazza San Giuseppe 18
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Hospital Umberto I	+39 0931 724111 +39 800 013009 First Aid open 24/7	Via Giuseppe Testaferrata
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